

## FEEDBACK FORM

### How did we look after you?

At Western Diagnostic Pathology, we pride ourselves on providing our clients with the best possible service.

As a valued customer, we would appreciate knowing how well we looked after you, your feedback makes a difference.

Please complete the following questionnaire and return to us:

**POST:** The Commercial Services Manager  
Western Diagnostic Pathology  
76 McCoy Street  
Myaree  
Perth WA 6154

**FAX:** (08) 9317 0832

**EMAIL:** aod.support@wdp.com.au

Or phone us at any time on (08) 9317 0834 or 0407 682 522

---

### Contact Details:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

## FEEDBACK FORM

- What service was provided:
- Collection Service
  - Laboratory-based Testing Service
  - Supply of Instant Test Kits
  - Other : \_\_\_\_\_

Date: \_\_\_\_\_

Performance:	Excellent	Good	Poor
Friendliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complete Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Overall Service Rating:

Proposal / Contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collection Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Testing Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Range of Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Follow-up	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your Comments /  
Suggestions

How can we be of better  
service to you?

Thank you for completing this feedback form.

If you would like to discuss any aspect of our service please don't hesitate contacting me on 9317 0834 or mobile 0407 682 522 at any time.

Regards

Darren Lee  
Commercial Services Manager